

Dear all

In this week's newsletter we share status on EPP-performance, suspensions and system updates.

The following topics are covered:

- Expiration date
- Credit in your prepaid registrar account
- Suspensions and deletions in the coming weeks
- Followup on EPP-performance
- EPP-poll messages
- Known Issues
- Feature requests
- Operational status

Expiration date

As mentioned in our last newsletter from week 47, we have been working on a fix for the domains that have been invoiced two days, and not one day after expiry date. Domains are usually invoiced the day after expiration, so that registrars and registrants can terminate domains until 23.59 on the expiration date.

This has now been solved and domains are invoiced the day after the expiry date.

Credit in your prepaid registrar account

- Critical notification at DKK 0, - is now set by DK Hostmaster on all accounts. This means DK Hostmaster will always give a notice if your account is DKK 0, - or below.
- The notifications will be sent to the administrative email address you have chosen in the registrar portal.
- Add funds by logging in to the registrar portal, with a portal user that has the payer role and follow the steps: https://registrar-portal.dk-hostmaster.dk/account/add_funds
- If you are missing login details to your registrar account, please contact customer service: <https://www.dk-hostmaster.dk/en/contact> and choose "For registrars".

Suspensions and deletions in the coming weeks

We are still working on deleting domains, that according to our processes and terms should be deleted. There are currently approx. 100.000 domains remaining, and we aim to delete these during December.

So far, we have deleted approx. 60.000 domains, but due to backlog of customer support cases from the suspensions, deletion has been paused for the past 2 weeks.

Typically, there are very few customer support cases based on deletions, so we will run deletions in larger chunks.

Followup on EPP-performance

We have previously done a performance benchmark on the EPP service. The results were shared with registrars attending a webinar earlier this year.

To ensure the EPP service continues to perform to a satisfactory level, we are currently working on an updated performance benchmark.

We expect to have the results by the end of this week. If the results show the need for performance optimization besides Known Issue #2086 - Occasional timeout on domain:transfer, we will begin planning the work on this, next week.

EPP-poll messages

As part of our ongoing effort to improve the usability of our EPP service, we're currently testing poll messages when registrar handled registrants are either updated or deleted (feature request #2084).

The aim is to limit the need for registrars to continuously issue info:contact commands across their entire portfolio and instead only request information when actual changes have taken place.

We expect to launch this addition next week. We do realize this is prior to our normal 3 weeks' notice, but we have deemed this feature highly useful and therefore decided to release it now.

Known Issues

Below is a list of the known issues we are currently working on, their progress and the ones we have fixed.

Issue	Description	Status	Closed Date
1981	Invoice specifications not accessible in registrar portal	Fixed in RP-3.9.0	19-09-2022
1954	Possible to transfer domain name to yourself	Fixed in EPP-4.6.0	07-11-2022
2038	Missing receipt to former NSA on completed domain redelegation	Fixed in EPP-4.6.0	07-11-2022
2043	Allow NSA to modify DNSSEC on registrar handled domains	Fixed in EPP-4.6.0	07-11-2022
2066	EPP field domain:paDate incorrectly formatted	Fixed in EPP-4.6.0	07-11-2022
2071	EPP host:create triggers request to linked NSA on non .dk nameservers	Fixed in EPP-4.6.0	07-11-2022
2108	EPP client transaction id mismatch	Fixed in EPP-4.6.0	07-11-2022
2109	Empty XML document when receiving data	Fixed in EPP-4.6.0	07-11-2022
1956	Enable registrar alerts on prepaid balance	Fixed in RP-3.10.0	10-11-2022
2150	Error updating email on register locked contact via EPP when street2 is set	Fixed in EPP-4.6.1	17-11-2022
2171	Error when attempting REDEL on non-registrar handled domains	Fixed in EPP-4.6.1	17-11-2022
2085	Domain name missing from ID control email reminder	Fixed in SB-5.12.0	23-11-2022
2142	Allow transfer to registrar handling without triggering ID control	Fixed in EPP-4.7.0	23-11-2022
2147	Error when attempting renew via registrar portal	Fixed in RP-3.11.0	23-11-2022
1951	Invalid response code 1000 on failed commands	Open	
2086	Occasional timeout on domain:transfer	Open	
2193	Missing receipt when completing payments to prepaid account	Open	

Open issues also found here: <https://www.dk-hostmaster.dk/en/known-issues>

Feature requests

A list of feature requests we are currently evaluating or planning.

Issue	Description	Status
2096	Display registrar on reserved domains in WHOIS	Fixed in WHOISD-5.10.0
2084	EPP poll message when updating or deleting registrar handled contacts	Planned for EPP-4.7.0
2021	Add extension dkhm:VID to display domain VID status via EPP	Open
2022	Add extension dkhm:idControlStatus to display client ID control status via EPP	Open
2082	EPP poll message when domain status changes	Open
2083	Add paid until date to domain:info	Open
2092	Transaction log in registrar portal	Open
2093	Incentive Statement with monthly settlement in the registrar portal	Open
2094	Add name server linked domains to Portfolio Overview in the registrar portal	Open
2095	Potential overview in the registrar portal	Open
2116	Include contact request content in response email	Open
2149	Change DNSSEC status display in WHOIS	Open

Feature requests also found here: <https://www.dk-hostmaster.dk/en/feature-requests>

Operational status

On <https://status.dk-hostmaster.dk> you can get an overview of DK Hostmasters operational status and services.

Planned releases are announced via our operational status as well.

New features will be announced no less than 3 weeks prior to release, whereas system changes with no backwards compatibility will be announced no less than 3 months prior to release.

Bug fix releases and security updates can be released on a day-to-day basis based on severity.

To subscribe to notifications and for more information: <https://www.dk-hostmaster.dk/en/operational-status>

We continuously work on new products and solutions, so we are always curious about your ideas and experiences as a registrar, so feel free to get back to us with any questions or comments.

Have a lovely weekend 😊

Best regards
The DK Hostmaster Team

Previous newsletters from DK Hostmaster:

[Week 41, 2022](#)

[Week 43, 2022](#)

[Week 45, 2022](#)

[Week 47, 2022](#)



Test sikkerheden på dit site
- på 10 sekunder

Sikker på nettet.dk

The advertisement features a small video player on the left showing a man's face. The text is in a clean, sans-serif font. The logo for 'Sikker på nettet.dk' is a red circle with a white checkmark.

DK Hostmaster A/S • Ørestads Boulevard 108, 11. sal • 2300 København S
+45 3364 6063 • +45 6170 7708 • esm@dk-hostmaster.dk • www.dk-hostmaster.dk

This is an email from DK Hostmaster A/S. This message may contain confidential information and is intended solely for the use of the intended addressee. If you are not the intended addressee, please notify the sender immediately and delete this e-mail from your system.