



MERRY CHRISTMAS & A HAPPY NEW YEAR

Dear all

The year is drawing to a close and we would like to use the opportunity to wish you all a merry Christmas and send you all the best wishes for 2023.

Thank you for the good cooperation – we are delighted to deliver great services for all registrants of .dk domain names in collaboration with you.

The following topics are covered in this newsletter:

- Price Increase
- Status on deletions
- Upgrade of contact form
- Power Bi reports
- Mit-ID
- EPP-performance update
- What is the difference?
- Known Issues
- Feature requests
- Operational status

Price Increase

DK Hostmaster will change the fee for registration of a .dk domain name with effect from 1 April 2023.

The period fee for a 1-year registration period will change from DKK 48 excl. VAT to DKK 56 excl. VAT.

The price increase is due to rising costs as a result of inflationary pressure and increased costs for IT security. In addition, a general reorganization of the payment for sending invoices will be implemented, such that the payment of this will be included in the period fee.

Period fees for more than 1 year change with the same increase. Period fee for a 2-year period will therefore be DKK 112 excl. VAT, for a 3-year period DKK 168 excl. VAT and so on.

Information about the price increase will be sent out to all registrants at the end of January. Registrar managed registrants will receive a separate email. We are aware that this can cause some confusion for this segment, but we are obliged to inform all registrants of .dk domains individually about such a change according to our terms and conditions. You will receive an example of this communication before it is sent out.

The information will also be published on DK Hostmaster's website.

Status on deletions

We have deleted 100.000 domains within the last weeks and are now processing smaller groups of deletions which need more attention.

Upgrade of contact form

We have received several requests to change the correspondence in our contact form. As a result of the latest upgrade, you are now able to see the whole correspondence on the case in every reply.

Mit-ID

Development and testing of integration of Mit-ID (Danish electronic ID replacing Nem-ID) is in its final stages with a planned go-live January 2023. The first version will support personal Mit-ID only, with Mit-ID for companies following late Q1 / early Q2 2023. Further communication will be provided to both registrars and registrant, prior to go live.

EPP-performance update

For the period covering December 1 through December 7, 2022, performance measurements have been performed on our EPP as shown in the chart below:

Command	Number of requests	Average response time in seconds	Maximum response time in seconds	Minimum response time in seconds	Requests with response time >= 5 seconds	Requests with response time >= 1 second	Requests with response time < 1 second
info_domain	3249630	0,202	45,694	0,004	874	1038	3247718
greeting	1045934	0,086	171,108	0,002	296	154	1045484
login	531225	0,129	6,236	0,003	278	116	530831
check_domain	485503	0,155	30,954	0,002	206	1015	484282
logout	377918	0,131	6,247	0,005	181	91	377646
poll	294748	0,179	8,821	0,003	153	80	294515
info_contact	281485	2,371	11,566	0,030	103167	487	177831
hello	150258	0,108	5,951	0,003	70	21	150167
update_domain	65608	1,151	46,239	0,004	147	25564	39897
create_domain	16647	2,212	60,707	0,060	39	16579	29
create_contact	4098	0,481	6,206	0,035	5	26	4067
check_host	3745	0,172	5,849	0,030	4	0	3741
renew	2262	2,238	61,330	0,042	17	1970	275
check_contact	1564	0,293	5,982	0,037	1	62	1501
info_host	1213	0,160	0,653	0,028	0	0	1213
transfer_domain	1202	1,660	175,639	0,048	14	398	790
info_balance	360	11,057	47,870	0,299	219	126	15
update_contact	148	0,902	2,294	0,055	0	36	112
create_host	50	0,184	0,636	0,040	0	0	50
withdraw	14	0,878	1,338	0,323	0	4	10
Totals	6513612	1,248	175,639	0,002	105671	47767	6360174

The overall performance appears satisfactory, but we have identified some issues. One being long response times on info_contact (marked dark red), which appears to be directly related to high volume registrar portfolio sizes. We will have a fix ready for release in early January, 2023.

Furthermore, analysis of high maximum peaks (marked orange and yellow) is ongoing.

Please contact us if you are facing EPP-performance issues on your side, you want us to look into.

What is the difference?

We have received questions related to what the difference between the three procedures below is. Here you get them explained.

- **Cancellation.** The registrar cancels the registration of domain names for the customer in their portfolio, and the domain name is suspended the day after the selected cancellation date. In this case, the domain name remains in the registrar's portfolio until it is deleted.
- **Auto expire.** Almost the same as cancellation. The registrar has chosen (in agreement with the registrant) that the domain name should not be extended when the expiry date has been reached. The domain name is suspended the day after the expiration date. In this case, the domain name remains in the registrar's portfolio until it is deleted.
- **Withdraw.** The registrar withdraws as administrator for the domain name, and it is transferred to registrant management. If it is to be invoiced, DK Hostmaster does it directly to the customer. This should NOT be considered a cancellation of the domain name, the registrar can use this method if they cannot reach the customer, the customer has not renewed the domain name with the registrar, or the customer no longer wants to collaborate with the registrar.

Known Issues

Below is a list of the known issues we are currently working on, their progress and the ones we have fixed.

Issue	Description	Status
1951	Invalid response code 1000 on failed commands	Open
2086	Occasional timeout on domain:transfer	Open
2193	Missing receipt when completing payments to prepaid account	Open
2217	External redelegation with unlinked user id not possible in EPP	Open
2236	Degraded performance of info:contact	Open

Open issues also found here: <https://www.dk-hostmaster.dk/en/known-issues>

Feature requests

A list of feature requests we are currently evaluating or planning.

Issue	Description	Status	Closed Date
2084	EPP poll message when updating or deleting registrar handled contacts	Fixed in EPP-4.8.0	14-12-2022
2116	Include contact request content in response email	Closed	14-12-2022
2021	Add extension dkhm:VID to display domain VID status via EPP	Open	
2022	Add extension dkhm:idControlStatus to display client ID control status via EPP	Open	
2082	EPP poll message when domain status changes	Open	
2083	Add paid until date to domain:info	Open	
2092	Transaction log in registrar portal	Open	
2093	Incentive Statement with monthly settlement in the registrar portal	Open	
2094	Add name server linked domains to Portfolio Overview in the registrar portal	Open	
2095	Potential overview in the registrar portal	Open	
2149	Change DNSSEC status display in WHOIS	Open	

Feature requests also found here: <https://www.dk-hostmaster.dk/en/feature-requests>

Operational status

On <https://status.dk-hostmaster.dk> you can get an overview of DK Hostmasters operational status and services.

Planned releases are announced via our operational status as well.

New features will be announced no less than 3 weeks prior to release, whereas system changes with no backwards compatibility will be announced no less than 3 months prior to release.

Bug fix releases and security updates can be released on a day-to-day basis, based on severity. To subscribe to notifications and for more information: <https://www.dk-hostmaster.dk/en/operational-status>

We continuously work on new products and solutions, so we are always curious about your ideas and experiences as a registrar, so feel free to get back to us with any questions or comments.

From January we will send a monthly newsletter instead of bi-weekly. Previous newsletters from DK Hostmaster you can find [here](#)

Prepaid Alert Guide. How and What to do? Can be found [here](#)

Wishing you and your family a wonderful Christmas holiday and a Happy New Year 😊

Best regards

The DK Hostmaster Team

