

Dear all

Welcome to the second newsletter from DK Hostmaster of 2023.

The following topics are covered in this newsletter:

- ID check
- Accept registrar management
- MitID
- EPP-performance update
- New EPP poll messages
- Changes in DNSSEC signing of the .dk zone
- Payment to the prepaid account
- Known Issues
- Feature requests
- Operational status

ID check

We are experiencing an increase in questions regarding our id-control for registrants, that are located outside of Denmark.

According to the Danish Act on internet Domain names, we are required to have accurate identity and contact information in the WHOIS database and to achieve this we must verify the registrant's data and identity.

The most frequent questions are:

- What type of documentation do we approve?
- Why does it have to be in English or Danish?
- What can be done if the registrant cannot provide documentation in English or Danish.

We need the following documentation:

For companies:

- Two types of documentation from a public authority, proving the existence of the company, for example from a company register and a tax authority. Address documentation, which must be a document from an insurance company, a utility bill (gas, water, electricity, or phone), or a bank statement, The documents must be addressed to the registrant and the registrant's name and address on the documents must correspond to the name and address that is already registered in our systems.

For private individuals:

- A passport, driver's license or identity card, and a recent selfie.
- Address documentation, which must be a document from an insurance company, a utility bill (gas, water, electricity, or phone), or a bank statement. The documents must be addressed to the registrant and the registrant's name and address on the documents must correspond to the name and address that is already registered in our systems.

For us being able to process the documentation, the documents must be in English or Danish.

If the documentation cannot be provided in English or Danish, the documents can be translated into one of the required languages by a professional notary, and both the translation and the original documents will have to be submitted.

Please notice, that if the required documentation is not provided – or no documentation is provided - within the deadline, the id-control will fail, and all the registrant's domain names will be suspended.

If a registrant fails the id-control, the registrant can be given a second chance to complete it.

Accept registrar management

It's crucial to your agreement with DK Hostmaster that you at any time can provide us with documentation that you have the acceptance for registrar management from your registrants.

It must be clear to registrants what they agree to. Therefore, you as registrars must obtain acceptance from the registrant before the domain name can be transferred to registrar management.

We have been in contact with or tried to contact all registrars who offer registrar management to their customers, to verify this acceptance.

Thanks to all of you, who have replied with explanations and screenshots of your procedure to get acceptance from registrants entering registrar management.

If you have registrar managed domain names or want to, and haven't been contacted please reply on this e-mail, and we will give you more information.

MitID

Login and ID control using "MitID Privat" for Danish private users got enabled the February 9th. NemID will still be available as secondary option for all existing users, whereas new private users will only be able to complete the required ID control using MitID.

Login and ID control for companies and organizations using "MitID Erhverv" are currently not supported but expected to be made available during Q2 2023.

EPP-performance update

Monitoring of EPP performance have been further extended in order to detect potential issues much sooner. We see periodically performance bottlenecks related to renew and transfer operations, which we are both working on improving.

New EPP poll messages

We are currently working on adding poll messages when domain status changes. We expect to make this available during March 2023.

Changes in DNSSEC signing of the .dk zone

On 22 March 2023, DK Hostmaster will change a few parameters regarding NSEC3 in DNSSEC signing of the .dk zone. This is done in the interest of following best practice (BCP) defined in RFC 9276/BCP 236.

The following parameters are changed:

- NSEC3 "Opt-Out" flag will be deactivated.
- Number of NSEC3 hashing iterations is changed from 17 to 0 (zero).
- NSEC3 "salt" will be removed.

There are approximately 1.3 million domain names in the .dk zone, of which 53% are currently DNSSEC signed.

All DNSSEC signatures are validated before each change to the public .dk zone. This validation is CPU heavy, which means that after March 22nd, updates to the .dk zone will happen every 3 minutes instead of every 2 minutes like today.

DK Hostmaster executes the change at 10.00 (CET) - it is expected to last half an hour. Changes to the .dk zone carried out in the same time period are issued immediately after completion of the parameter change.

Payment to the prepaid account

As many of you may know, we have implemented account alerts in the registrar portal, to notify when the prepaid account reaches a certain amount.

We have received some questions regarding this functionality and therefore we have made a guide on how to set the alerts.

The guide also contains additional information about the prepaid account regarding payment etc.

The guide can be found [here](#).

Known Issues

Below is a list of the known issues we are currently working on, their progress and the ones we have fixed.

Issue	Description	Status	Closed Date	Public Status
2193	Missing receipt when completing payments to prepaid account	Fixed in RP-3.13.0	21-02-2023	Closed
2280	Poll message on change nameservers occasionally missing host names	Fixed in EPP-4.9.0	21-02-2023	Closed
1951	Invalid response code 1000 on failed commands	Open		Open
2086	Occasional timeout on domain:transfer	Open		Open
2348	Improve error handling for incorrect use of authinfo token	Open		Open

Open issues also found here: <https://www.dk-hostmaster.dk/en/known-issues>

Feature requests

A list of feature requests we are currently evaluating or planning.

Issue	Description	Status	Closed Date
2094	Add name server linked domains to Portfolio Overview in the registrar portal	Fixed	18-01-2023
2021	Add extension dkhm:VID to display domain VID status via EPP	Open	
2022	Add extension dkhm::idControlStatus to display client ID control status via EPP	Open	
2082	EPP poll message when domain status changes	Open	
2083	Add paid until date to domain:info	Open	
2092	Transaction log in registrar portal	Open	
2095	Potential overview in the registrar portal	Open	
2149	Change DNSSEC status display in WHOIS	Open	
2263	Enable registrar to define default recipient of poll messages	Open	

Feature requests also found here: <https://www.dk-hostmaster.dk/en/feature-requests>

Operational status

On <https://status.dk-hostmaster.dk> you can get an overview of DK Hostmaster operational status and services.

Planned releases are announced via our operational status as well.

New features will be announced no less than 3 weeks prior to release, whereas system changes with no backwards compatibility will be announced no less than 3 months prior to release.

Bug fix releases and security updates can be released on a day-to-day basis, based on severity.

To subscribe to notifications and for more information:

<https://www.dk-hostmaster.dk/en/operational-status>

As of 1 March we will close the registrar mailing list and the tech list as we do not use them anymore: <https://www.dk-hostmaster.dk/en/mailling-lists>

All relevant information will be announced on the status page or in this newsletter.

We want your feed back

We continuously work on new products and solutions, so we are always curious about your ideas and experiences as a registrar, so feel free to get back to us with any questions or comments.

Best regards

The DK Hostmaster Team

Additional information

- Marketing material Punktum dk:
<https://www.dk-hostmaster.dk/en/marketing-material-dk>
- Guide:
 - Prepaid Alert Guide on Registrar portal. How and What to do?
https://www.dk-hostmaster.dk/sites/default/files/prepaid_alert_guide_-_registrar_portal_dec2022.pdf
 - Previous newsletters from DK Hostmaster you can find here:
<https://www.dk-hostmaster.dk/da/forhandleryhedsbreve>



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A red circle with a white checkmark and the text "Sikker på nettet.dk" in red.

DK Hostmaster A/S • Ørestads Boulevard 108, 11. sal • 2300 København S
+45 3364 6063 • +45 6170 7708 • esm@dk-hostmaster.dk • www.dk-hostmaster.dk

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