

How to define default recipient of EPP poll messages



User guide Registrar portal

How to set the default service API user to handle EPP poll messages

1.

Administration

On this page you can manage your registrar account, user profiles and security settings.

Registrar account

[Contact information](#)

Manage the contact information for the registrar. This will also update the contact information for all WHOIS handles linked to the registrar account.

[Billing information](#)

Manage the billing information for the registrar account.

[Public information](#)

Manage your registrar information shown on the public registrar list.

[Linked WHOIS handles](#)

Manage the WHOIS handles linked to your registrar group. These provide the portal and service API users with roles and privileges.

Security

[Login security](#)

Manage the security options for user login.

[IP whitelisting](#)

Manage your IP addresses used to access the portal and Punktum dk's other services.

User profiles

[Portal users](#)

Manage the registrar portal user profiles for your co-workers.

[Service API users](#)

Manage the service API user profiles, that can be used for Punktum dk's services, e.g. EPP, DAS, DSU etc.

2.

Contact information

Contact details

User ID	REG-123456
User type	Company
VAT number	24210375
P number	1006410698
Name	Punktum dk A/S
Attention	Backoffice
Address	Øreslads Boulevard 108, 11, 2300 København S Denmark

Edit

Manage registrar account

[Contact information](#)
[Billing information](#)
[Public information](#)

Phone numbers

Phone	+4512345678
Mobile	
Fax	

Edit

Email addresses

Default	xxx@yyy.zz
Billing	
Account alerts	

Edit

Communication settings

Language	Danish
Pull and message queue (EPP)	REG-123456

Edit

Registration settings

Domain name management	Registrant management
Domain name re- newal	Auto-renewal

Edit

3.

Communication settings

Language setting

- Danish
 English

Choose whether you wish communication in Danish or English from Punktum dk.

Poll and message queue (EPP)

Service API user Choose

- EPP-000 - EPP Standard User
- EPP-001 - DKHM EPP Performance Test User
- EPP-003 - EPP-poll

[CANCEL](#) [SAVE](#)

Select the service API user that should handle the poll and message queue in EPP.

4.

WHOIS SEARCH ACCOUNT PORTFOLIO **ADMINISTRATION** WRITE TO US

REGISTRAR ACCOUNT > **CONTACT INFORMATION** BILLING INFORMATION PUBLIC INFORMATION LINKED WHOIS HANDLES

Contact information

Contact details

User ID	REG-123456
User type	Company
VAT number	24210375
P number	1006410698
Name	Punktum dk AS
Attention	Backoffice
Address	Orestads Boulevard 108, 11. 2300 København S Denmark

[Edit](#)

Phone numbers

Phone	+4512345678
Mobile	
Fax	

[Edit](#)

Email addresses

Default	xxx@yyy.zz
Billing	
Account alerts	

[Edit](#)

Communication settings

Language	Danish
Poll and message queue (EPP)	EPP-003 - EPP-poll

[Edit](#)

Registration settings

Domain name management	Registrant management
Domain name renewal	Auto-renewal

[Edit](#)

[Manage registrar account](#)

- [Contact information](#)
- [Billing information](#)
- [Public information](#)

5.

Service API users

Manage the service API user profiles, that can be used for Punktum dk's services, e.g. FPP, DAS, DSU etc.

+ ADD USER

<input type="checkbox"/>	Handle	Name	Status	Role(s)	Last access	
<input type="checkbox"/>	EPP-000	EPP Standard User	Active	T F B Z	134 days ago	Edit
<input type="checkbox"/>	EPP-001	DKHM EPP Performance Test User	Active	T F B Z	Never logged in	Edit
<input type="checkbox"/>	EPP-003	EPP-poll POLL	Active	T	149 days ago	Edit

+ ADD USER

Choose an operation for selected users

Choose

Legend

- T - Registrar
- F - Proxy
- B - Payer
- Z - Name server manager
- POLL** - Poll message recipient in FPP

How to create a service API user to handle EPP poll messages

1.

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[Public information](#)

[Edit](#)

Phone numbers

Phone	+4512345678
Mobile	
Fax	

[Edit](#)

Email addresses

Default	xxx@yy.zz
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[Edit](#)

Communication settings

Language	Danish
Poll and message queue (EPP)	REG-123456

[Edit](#) 

Registration settings

Domain name management	Registrant management
Domain name renewal	Auto-renewal

[Edit](#)

3.

WHOIS SEARCH ACCOUNT PORTFOLIO **ADMINISTRATION** WRITE TO US

REGISTRAR ACCOUNT > **CONTACT INFORMATION** BILLING INFORMATION PUBLIC INFORMATION LINKED WHOIS HANDLES

Communication settings

Language setting

Danish
 English

Choose whether you wish communication in Danish or English from Punktum dk.

Poll and message queue (EPP)

Service API user

Your registrar handle will manage the main part of our poll messages in EPP, until you have chosen a service API user to be the main handler.

First you have to [create service API user for EPP](#).

[CANCEL](#) [SAVE](#)

4.

WHOIS SEARCH ACCOUNT PORTFOLIO **ADMINISTRATION** WRITE TO US

USER PROFILES > PORTAL USERS **SERVICE API USERS**

Create service API user

User information

Service API DAS DSU EPP

Password

Name

Email

Role(s) Registrar Proxy Payer Name server manager

[CANCEL](#) [CREATE](#)

- Choose EPP as service API and fill out the rest of the information to create the user.
- Once the user has been created you can follow the instructions on how to set the default service API user to handle EPP poll messages