Dear Registrars,

Welcome to our November Registrar Newsletter. We're excited to share the most recent updates, insights, and guides to support you in your role.

The topics are,

- o New feature releases
- o Registrar user guides
- o Status on tjekpånettet.dk
- o NemID has now been replaced with MitID
- o Feature requests and known Issues
- o Operational status

New feature releases

Below we have listed our newly released features, including a user guide if you need help to create or make updates for poll message receiver in Registrar portal.

Feature #2263 - released 15 nov 2023.
Define poll message receiver in Registrar portal
You can update and/or create the users that should receive poll messages in your registrar portal. Follow our step-by-step description here

Feature #2343 - released 15 nov 2023.
Subject in customer service e-mails
Our customer service e-mails have now been updated with a description of your case in the subject line. This will make it easier for you to follow your cases, especially if you have more than one.

Feature #2600 - released 7 nov 2023.
Update on payment and invoices for registrants on registrar management
Our selfservice platform has been updated with new icons as it was unclear for registrants on registrar management, who has the payer role. All registrants on registrar management can now see that the invoicing takes place through their registrar.

Feature #2615 - released 7 nov 2023.
Clarification of icons in self-service when domains are registrar managed
Update of icons in selfservice platform for a better overview of the different roles and services.

Registrar user guides

To support your work with .dk domain name handling, we will continuously update with guides describing the functions and opportunities in registrar portal, technical settings etc. All guides are located on our website under "Guides and instructions for registrars".

Please contact us if you need other guides.

Status on tjekpånettet.dk
Since its launch back in August, tjekpånettet.dk has been used more than 80.000 times to test a link, and hopefully it has saved some from getting scammed. This is way past our expectations.
This past Saturday, the second leg of the promotion campaign went live, with a tv-spot on TV2 Play in the weeks up to Black Friday. Beginning 15. November we will support this on social media and with Google.

Please feel free to help us promote the initiative, so we can work on a safer internet for all.

NemID has now been replaced with MitID
From 31 October 2023 NemID was closed down, and it is therefore no longer possible to log in to our self-service using NemID.
Your Danish customers must therefore use their company/ private MitID (depending on their user type), to perform the required id-check.
Existing Danish users will be asked to add MitID instead of NemID, when they log in to the self-service at punktum.dk with their current user ID and password.

Feature requests and known Issues
All feature requests and known issues we are currently evaluating, planning, currently working on, their progress and the ones we have fixed can be found here.

Operational status
On status.punktum.dk you can get an overview of Punktum dk's operational status and services.
Planned releases are announced via our operational status as well.
New features will be announced no less than 3 weeks prior to release, whereas system changes with no backwards compatibility will be announced no less than 3 months prior to release.
Bug fix releases and security updates can be released on a day-to-day basis, based on severity.
To subscribe to notifications and for more information: status.punktum.dk

We continuously work on new products and solutions, so we are always curious about your ideas and experiences as a registrar.
Feel free to get back to us with any questions or comments.

Additional information
URLs Punktum dk:
[Terms and conditions for the right of use to a .dk domain name](#)
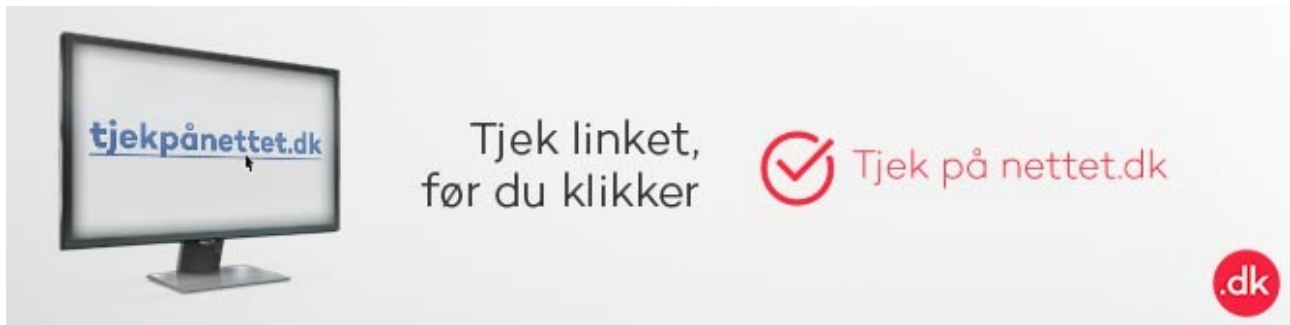[Link to Accept text for Registrar management](#)
[About us](#)
[Privacy Policy](#)
[Guides and instructions for registrars](#)
[Marketing material](#) [More information has been collected here](#)

Elin Smeby
Relationship manager

Punktum dk A/S • Ørestads Boulevard 108, 11. sal • 2300 København S
+45 61 70 77 08 • esm@punktum.dk • www.punktum.dk