Dear Registrars,

To stay informed about the .dk registry this month, discover from the below the latest updates and enhancements to:

- NIS2 consultation
- Soft launch unikpånettet.dk
- Updates to Customer Service Opening Hours in May
- Updates to EPP-service
- Punktum dk now also peering on DIX
- Self-service portal magic links and updated login support
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## NIS2 consultation

Both the NIS2 working group and the NIS2 technical working group have successfully concluded their collaboration on implementing Article 28 of the NIS2 Directive. Article 28 mandates registrars and registries to ensure and publicly disclose accurate registrant data.

The working groups have developed a solution for cooperation between registrars and Punktum dk to prevent redundant ID verifications for registrants. This solution is expected to be sent out for consultation to all registrars in May.

During the consultation period, an online Q&A session is scheduled for June 4th, from 1:00 PM to 2:00 PM. If you wish to attend, kindly respond to this email, and we will send you an invitation.

### Soft launch unikpånettet.dk

We are happy to announce that we have deployed the initial version of unikpånettet.dk (UPN) in production in a soft launch, where we open access without yet promoting the service through our other platforms.

What is unikpånettet.dk (UPN)?

UPN is a service that allows users to search for names for, for example, a future company or product. UPN conducts search in several places:

- Is there already a registered .dk domain with the searched name? Through a collaboration with the Danish company Ordbogen.com, we also find linguistic alternatives to the searched term in the form of both inflections and synonyms.
- Is there already a registered company with the searched name? Here, we utilize our existing integration with the Danish Central Business Register (CVR).
- Are there trademarks or patents containing the searched name? Through collaboration with the Danish Patent and Trademark Office, we also check their database.

These searches are naturally not 100% exhaustive, but they give users a very good idea of whether an idea can provide a unique branding.

At the same time, users also can search for inspiration on whether their existing brands can perhaps be better secured in the market by, for example, registering more of the alternative domains suggested by the service.

How can you sign up as a registrar and be a part of unikpånettet.dk?

In addition to the search function, UPN also allows users to be directed straight to a domain name ordering flow at registrars. Registrars manage which links users should use for their site through the Registrar Portal, as well as which prices, services, and information you want to display on the registrar overview in UPN. Ensuring that the links are correctly set up and functioning is entirely the responsibility of the registrars.

Now it's finally here, and we would very much like you to be a part of it. Please sign up if you are interested.

Feel free to explore UPN yourselves at <a href="https://unikpånettet.dk">https://unikpånettet.dk</a> and if you want to sign up you do that through your registrar portal. Contact us by replying to this e-mail if you need additional information.

#### Updates to Customer Service Opening Hours in May

On Friday, May 17th, our customer service phone lines will close at 1 p.m. instead of 2 p.m.

From May 29th to May 31st, our customer service will be available from 9 a.m. to 12 p.m. daily.

This is due to the CENTR Jamboree, which we host in Copenhagen this year.

## **Updates to EPP-service**

The new EPP version is available in production located at epp.dk-hostmaster.dk. With this release, we introduce new infrastructure to support multiple XSD versions in parallel. Based on the XSD version specified in the received client command, the request is redirected to the server nodes running the corresponding EPP version, e.g.

- dkhm-4.3 -> EPP version 4.10.1 (current production version)
- dkhm-4.4 -> EPP version 4.11.0

This allows you registrars to switch to the latest version of EPP when you are ready to do so, not having to wait to a specific cut-over date.

Please note that dkhm-4.3 / EPP version 4.10.1 will be decommissioned on Wednesday, September 4th, 2024.

Complete list of changes in this release:

- Validation of contact CVR and P numbers during contact creation and update
- Addition of dkhm: VID extension (feature request #2021)
- Remove option to change contact user type through update contact command
- Addition of resData section to domain\_activated and accept\_agreement\_expire poll messages
- Correction of svTRID handling in poll messages
- Correction of avail status error in poll messages related to domain updates (known issue #2500)
- Addition performance logging to further improve performance monitoring
- Correction of invalid response code 1000 on failed commands (known issue #1951)

#### Punktum dk now also peering on DIX

Punktum dk's administrative service networks, such as EPP and DAS, along with one of the .dk nameservers, are now accessible for peering on the Danish Internet Exchange (DIX). This expansion complements our existing presence on the Amsterdam Internet Exchange (AMS-IX) and Copenhagen-Malmö Exchange (COMIX).

If you are currently utilizing the route servers on any of these exchanges, we are already engaged in peering. However, if you prefer direct peering or aren't available on the route servers, please do not hesitate to reach out to us.

## Self-service portal - magic links and updated login support

Our customers will soon be able to request a login link to their primary email address, instead of using user ID and password, to log in to our self-service portal.

This login link will also give the customer access to all profiles that have the same primary email address at one login. The login link will be active for 5 min. All other login alternatives will still be available.

And if our customers have forgotten their email address, or their user ID and/or password, they can use our updated login support page that will be a combination of our current 'Forgotten password' and 'Forgotten user ID'. In the updated version, the customer can request a login link per email or a temporary password by email or SMS, based on their user ID or domain name/role. The temporary password will be active for 24 hours.

And finally, to make it easier to pay an invoice, we are adding an invoice payment link to the invoice and payment notice emails, that will take the customer straight into the invoice payment page, without having to login with user ID and invoice number.

This will only be available for customers that have chosen to get their invoice by email. It will not replace the current invoice payment login, using user ID and invoice number, but be an addition to it. The link will be active until the invoice is paid.

### Feature requests, known issues, and operational status

- Discover all ongoing feature requests and known issues we are currently evaluating, planning, and addressing, along with their progress and resolutions. You find the overview here.
- Visit <u>status.punktum.dk</u> for an overview of Punktum dk's operational status and services. You can subscribe to notifications for updates and further details.
- Planned releases will be announced through our operational status as well.
- New features will be announced at least 3 weeks prior to release, while system changes with no backward compatibility will be announced at least 3 months in advance.
- Bug fix releases and security updates may be deployed on a day-to-day basis, depending on severity.

We're constantly developing new products and solutions, and your ideas and experiences as a registrar are invaluable to us.

Feel free to reach out with any questions or comments you may have.

Med venlig hilsen / Best Regards

# Elin Smeby

Relationship manager



#### **Additional information**

URLs Punktum dk:

Terms and conditions for the right of use to a .dk domain name
Link to Accept text for Registrar management
About us
Privacy Policy
Guides and instructions for registrars
Marketing material
More information has been collected here