Dear Registrars,

We are looking forward to the two upcoming registrar meetings on 21. March and 3. April (invitation was sent two weeks ago) and hope to see as many of you as possible.

For now, we will give you a brief update on news and improvements from us.

In this newsletter we will provide you with information regarding:
- Update to our manual ID check
- Enhanced validation: VAT numbers during contact creation
- Utilization of secondary contact email
- Pre-registrar meeting survey
- Typo-squatting alternatives on Unikpånettet.dk
- New user guides and FAQs available
- Feature request #2149: Change DNSSEC display in WHOIS
- Feature requests, known issues and operational status
- Additional information

Update to our manual ID check
We have changed our manual ID check process to increase flexibility, resulting in a decrease in the number of rejected documentation cases.

We conduct a comprehensive evaluation of all submitted documentation. If the documentation falls short of meeting our requirements by a small margin, we evaluate the entirety of the submitted documents and may still approve them.

Enhanced validation: VAT numbers during contact creation
To enhance the overall quality of contact data, we are introducing VAT number validation during contact creation via EPP for Danish businesses utilizing the Central Business Registry (CVR). In cases where invalid VAT information is provided, the contact creation process will be declined. We anticipate that this additional feature will be implemented early in Q2 2024 as part of the EPP-4.11.0 release.

Furthermore, with this release, we will incorporate a new extension that provides information on the VID (registry lock) status for domains. The new extension, dkhm:VID, will be integrated into our dkhm-4.4 schema. (see https://github.com/Punktum-dk/epp-xsd-files).

Please be aware that previous iterations of the dkhm-4.4 schema included a new extension for providing information on contact ID check status. However, as part of our ongoing efforts to ensure compliance with NIS2 regulations, this extension requires redesigning and will consequently be added in a later version of the dkhm-4.5 schema.

Additionally, in the forthcoming EPP release, we will continue to support both dkhm-4.3 and dkhm-4.4 schema versions in our production environment for an extended period. This allows registrars the flexibility to transition to the new version at their own pace when they are ready.

Utilization of secondary contact email
In the event of email bounces, our system will now initiate automatic retries by sending the failed email to the contact's secondary email address, if provided. Alongside the original message, details regarding the unsuccessful delivery will be included.

Furthermore, if the contact logs into the Punktum dk self-service portal following the bounce, they will automatically be prompted to review and update their contact information.

Pre-registrar meeting survey
In the brief survey recently sent out, you have the chance to share your thoughts on the products and services currently under development.
The subjects covered will be further explored during the registrar meetings at Punktum dk on March 21, as well as in the online session on April 3.

Typo-squatting alternatives on Unikpånettet.dk
In response to registrar input, we're developing alternative domain names using popular open-source typo-squatting tool. This will complement our existing dictionary-based suggestions, expanding the range of options available to users.

New user guides and FAQs available
We have released additional user guides and FAQs on our website. These resources have been created in response to registrar feedback, aiming to enhance support for your .dk domain name management tasks. Covering a wide range of topics including registrar portal functionalities, technical settings, and domain name handling, these guides and FAQs provide comprehensive insights and assistance.

All FAQs and guides are located here: "Guides and instructions for registrars".

These are the recently published guides and FAQs, and more is on the way! Be sure to stay tuned to the site for updates.

Guides
- Default recipient of EPP poll messages
- Prepaid alert guide – Registrar portal
- Implementeringsguide til registrering af .dk (only in Danish)

FAQ
- How do I administrate portal users on the registrar portal?
- How do I change registration settings?
- How do i link whois handles on the registrar portal?
- How do I change name servers on the registrar portal?
- How do I make a registration of a domain name?
- How do I create a whois handle?
- How do I restore a domain?
- How do I manage DNSSEC on domain names?
- How do I select/deselect roles on the registrar portal?

We welcome your input and comments on guides that will aid you in your management of .dk domain names.

Feature Request #2149: Change DNSSEC display in WHOIS
As Punktum dk no longer supports registrant deactivation of DNSSEC on domains via our self-service portal, the requirement to display granular status text is no longer relevant.
This change was deployed into production on Wednesday, February 7th, 2024

Feature requests, known issues, and operational status
- Discover all ongoing feature requests and known issues we are currently evaluating, planning, and addressing, along with their progress and resolutions. You find the overview here.
- Visit status.punktum.dk for an overview of Punktum dk's operational status and services. You can subscribe to notifications for updates and further details.
- Planned releases will be announced through our operational status as well.
- New features will be announced at least 3 weeks prior to release, while system changes with no backward compatibility will be announced at least 3 months in advance.
- Bug fix releases and security updates may be deployed on a day-to-day basis, depending on severity.
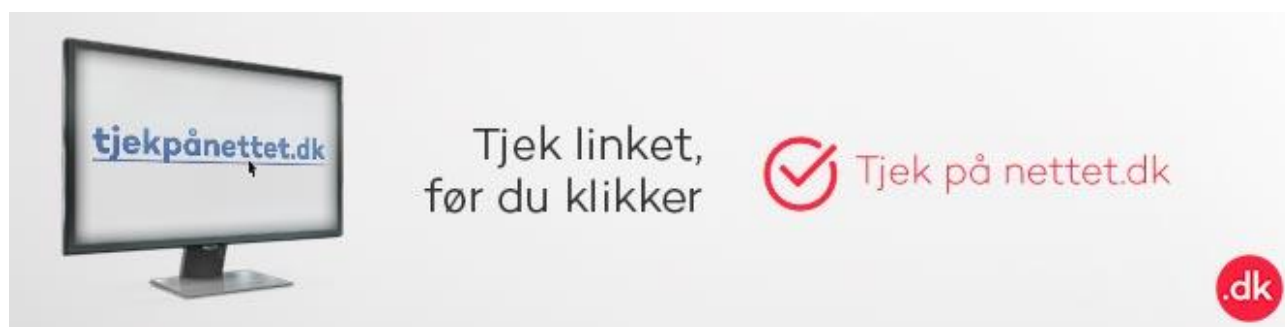
We're constantly developing new products and solutions, and your ideas and experiences as a registrar are invaluable to us.

Feel free to reach out with any questions or comments you may have.

Med venlig hilsen / Best Regards

Elin Smeby
Relationship manager

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