

## Dear Registrars,

In this month's newsletter, you'll find the following topics:

- New Registrar Portal. Survey Sessions
- Security Level on Registrar Email and Websites
- Additional Anycast Capacity
- Format Changes to the Files of Domain Lists
- Update new Features in the Registrant Self-Service Portal
- Update Information about the Self-Service Portal to Version 5.22.0
- Feature Requests, Operational Status and Known Issues
- Additional Information

### **New Registrar Portal. Survey Sessions**

The first three registrar survey sessions have been completed, during which we evaluated valuable input on the new domain administration, payment management, and domain management areas. The participating registrars provided important feedback that we are incorporating into the development of the new registrar portal.

We invite all registrars to share their feedback. If you're interested, please reply to this email, and I will follow up with more details on the next step.

## Security Level on Registrar Email and Websites

Recently, there have been a rise globally in reports of phishing attempts involving spoofed emails and cloned websites, including in the domain industry. Some due to an insufficient security level on emails.

In response, we have tested all our registrars' websites and emails using our tool, sikkerpånettet.dk, which checks for common and recommended security standards.

The median security score for registrars was 52% for website security and 65% for email security, on a scale where 0% is the lowest and 100% is the highest.

The score deviation was 25% for websites and 16% for emails, indicating that some registrars perform significantly lower in these areas.

We want to emphasize the importance of implementing DMARC, DKIM, and SPF for email security. Our tests have shown that some of you may be missing these critical protocols. These security measures authenticate emails, helping to prevent email forgery and enabling both you and your recipients to distinguish between phishing or spam attempts using your domain and your legitimate email.

Early detection of cyber threats is crucial, and staying up to date with security best practices is essential.

We strongly encourage everyone to test their websites and email domains to identify any areas for improvement, ensuring we can collectively address potential threats as soon as possible.

### **Additional Anycast Capacity**

SIDN, the registry for .nl, has for many years generously provided unicast service for .dk from their location in Amsterdam.

In close cooperation, we have migrated this service to their anycast service, that also operates .nl, .aw, and other TLDs. The .dk zone is now served by 3 global anycast clouds, in addiation to 3 national unicast nodes in Denmark.

### Format Changes to the Files of Domain Lists

As previously mentioned on our operational status page, Punktum dk will implement two updates to the format of domain list files.

Starting December 2, 2024, files generated daily at 20:00 UTC will include the following changes:

- 1. **Text Encoding**: The file encoding will switch from ISO-8859 to UTF-8. If your systems automatically parse these files or rely on the current encoding, please ensure you update your setup accordingly.
- 2. **File Compression**: We will discontinue providing files in the .gz compressed format. However, HTTP compression will remain available for the file transfer process.

# Update - new Features in the Registrant Self-Service Portal

In early October 2024, we plan to release another upgrade to our registrant portal.

This update will focus on enhancing login security and user experience, including the following features:

- Option to request a one-time password via SMS
- Ability to disable username and password login if the account is linked to multi-factor authentication (MFA), such as MitID

#### Update - Information about the Registrant Self-Service Portal to version 5.22.0

On August 29, 2024 af new version of our registrant portal was released, consisting of the following changes:

- Ability to log in using magic link as an alternative to username and password
- Addition of direct payment link in invoice email for registrant handled domains
- Enhanced ID verification, including several improvements to our existing integrations with CPR and CVR registries
- Various minor layout and error corrections

Unfortunately, the update integrations with the CPR and CVR registries encountered several issues in the days following the release. This caused disruptions for some end-users, preventing the completion of ID control flows and delaying the creation of certain contacts.

We are pleased to inform you that all issues have now been resolved. We apologize for any inconvenience this may have caused and appreciate your understanding.

# Feature Requests, Operational Status and Known Issues

Discover all ongoing feature requests and known issues we are currently evaluating, planning, and addressing, along with their progress and resolutions. You will find the overview here.

Visit <u>status.punktum.dk</u>dk for an overview of Punktum dk's operational status and services. You can subscribe to notifications for updates and further details. Planned releases will be announced through our operational status as well.

New features will be announced at least 3 weeks before release, while system changes with no backward compatibility will be announced at least 3 months in advance. Bug fix releases and security updates may be deployed on a day-to-day basis, depending on severity.

We are constantly developing new products and solutions, and your ideas and experiences as a registrar are very invaluable to us.

Reach out to me with any questions or comments you may have.

Med venlig hilsen / Best Regards

# Elin Smeby

Relationship manager





Punktum dk A/S • Ørestads Boulevard 108, 11. sal • 2300 København S +45 61 70 77 08 • esm@punktum.dk • www.punktum.dk

#### **Additional Information**

URLs Punktum dk:

Terms and conditions for the right of use to a .dk domain name

Link to Accept text for Registrar management

About us

Privacy Policy

Guides and instructions for registrars

Marketina material

More information has been collected here